





Over 8 hours in A&E by NHS Board; April 2010 - Jun 2015. Please refer to the notes on the last page of this document.

2014 /15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Ayrshire & Arran	145	114	71									
NHS Borders	2	1	0									
NHS Dumfries & Galloway	6	3	0									
NHS Fife	43	5	20									
NHS Forth Valley	4	28	17									
NHS Grampian	35	18	28									
NHS Greater Glasgow & Clyde	209	248	137									
NHS Highland	6	20	6									
NHS Lanarkshire	215	251	162									
NHS Lothian	170	172	135									
NHS Orkney	0	1	1									
NHS Shetland	1	1	2									
NHS Tayside	1	0	0									
NHS Western Isles	2	0	0									
<b>NHS Scotland</b>	<b>839</b>	<b>862</b>	<b>579</b>									

2014 /15	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
NHS Ayrshire & Arran	22	51	20	27	7	25	60	81	174	292	243	150
NHS Borders	5	1	4	0	1	3	2	3	14	7	5	7
NHS Dumfries & Galloway	7	0	0	2	2	2	1	0	1	5	5	3
NHS Fife	34	16	17	17	33	15	68	24	89	97	96	109
NHS Forth Valley	21	28	52	35	44	52	67	29	193	148	13	27
NHS Grampian	30	46	17	20	35	52	88	46	25	138	142	47
NHS Greater Glasgow & Clyde	280	305	239	71	263	202	319	375	716	1486	1427	297
NHS Highland	9	8	4	9	10	6	6	12	6	9	13	5
NHS Lanarkshire	186	250	159	130	125	306	341	508	303	450	509	180
NHS Lothian	100	83	59	77	198	147	178	99	195	579	298	232
NHS Orkney	0	0	0	0	0	0	0	0	0	0	0	0
NHS Shetland	2	0	0	1	1	2	1	0	0	0	0	0
NHS Tayside	0	1	0	0	1	0	1	1	1	3	2	1
NHS Western Isles	0	0	0	0	0	0	0	0	0	1	1	0
<b>NHS Scotland</b>	<b>696</b>	<b>789</b>	<b>571</b>	<b>389</b>	<b>720</b>	<b>812</b>	<b>1132</b>	<b>1178</b>	<b>1717</b>	<b>3215</b>	<b>2754</b>	<b>1058</b>

2013 / 14	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14
NHS Ayrshire & Arran	109	44	50	11	17	37	13	47	25	112	31	21
NHS Borders	6	0	0	0	1	1	1	0	0	6	4	2
NHS Dumfries & Galloway	3	3	4	1	0	4	1	3	4	3	3	1
NHS Fife	93	26	17	16	7	17	25	2	3	8	18	17
NHS Forth Valley	133	28	19	2	13	49	17	17	19	42	4	2
NHS Grampian	58	9	4	2	9	26	24	8	28	35	54	45
NHS Greater Glasgow & Clyde	165	106	75	32	57	89	116	56	158	284	342	319
NHS Highland	6	8	5	5	3	3	3	4	5	1	1	8
NHS Lanarkshire	241	71	74	31	38	71	109	115	74	168	243	96
NHS Lothian	255	50	64	46	55	141	103	150	163	283	176	231
NHS Orkney	0	1	0	0	0	0	1	0	0	1	0	0
NHS Shetland	1	0	0	0	0	1	0	0	0	0	0	0
NHS Tayside	2	0	0	1	0	1	2	0	0	0	1	0
NHS Western Isles	1	0	0	0	0	0	0	1	1	1	0	0
<b>NHS Scotland</b>	<b>1073</b>	<b>346</b>	<b>312</b>	<b>147</b>	<b>200</b>	<b>440</b>	<b>415</b>	<b>403</b>	<b>480</b>	<b>944</b>	<b>877</b>	<b>742</b>

2012 / 13	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
NHS Ayrshire & Arran	50	29	38	16	5	25	41	18	116	102	103	64
NHS Borders	11	0	0	1	0	0	1	6	4	4	2	4
NHS Dumfries & Galloway	6	3	4	5	7	17	6	1	0	8	1	5
NHS Fife	81	38	64	3	4	14	47	135	200	100	116	22
NHS Forth Valley	15	27	7	3	9	20	32	7	91	141	12	117
NHS Grampian	62	26	36	18	18	15	55	65	84	56	20	35
NHS Greater Glasgow & Clyde	108	98	57	28	34	74	79	50	298	514	317	181
NHS Highland	2	5	6	7	4	1	9	2	6	5	5	8
NHS Lanarkshire	77	79	76	56	74	146	165	178	373	573	133	113
NHS Lothian	225	150	146	100	96	134	147	310	380	375	190	328
NHS Orkney	0	1	1	1	0	0	1	0	0	0	0	0
NHS Shetland	0	0	0	0	0	0	0	0	0	0	0	0
NHS Tayside	6	2	1	1	3	1	2	0	3	1	1	1
NHS Western Isles	1	1	0	0	0	0	0	0	0	1	0	0
<b>NHS Scotland</b>	<b>644</b>	<b>459</b>	<b>436</b>	<b>239</b>	<b>254</b>	<b>447</b>	<b>585</b>	<b>772</b>	<b>1555</b>	<b>1880</b>	<b>900</b>	<b>878</b>

2011 / 12	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
NHS Ayrshire & Arran	10	6	11	3	10	11	11	5	27	15	7	20
NHS Borders	0	0	0	0	1	0	2	0	0	4	6	6
NHS Dumfries & Galloway	1	4	2	2	4	2	1	4	4	3	0	5
NHS Fife	152	114	85	29	20	96	106	65	269	201	229	65
NHS Forth Valley	7	2	7	12	6	26	9	1	5	11	17	13
NHS Grampian	18	13	13	8	8	27	22	23	46	63	50	22
NHS Greater Glasgow & Clyde	98	76	44	17	17	40	125	37	57	130	146	65
NHS Highland	2	5	6	3	3	2	4	4	2	2	4	5
NHS Lanarkshire	83	194	80	28	50	56	38	85	40	54	92	53
NHS Lothian	38	49	48	48	35	49	48	103	161	196	199	134
NHS Orkney	-	-	0	0	0	0	0	0	0	0	0	1
NHS Shetland	1	1	0	0	0	0	0	0	0	1	1	0
NHS Tayside	3	2	0	3	0	0	0	2	7	3	3	0
NHS Western Isles	1	0	0	0	0	0	0	0	1	0	0	0
<b>NHS Scotland</b>	<b>414</b>	<b>466</b>	<b>296</b>	<b>153</b>	<b>154</b>	<b>309</b>	<b>366</b>	<b>329</b>	<b>619</b>	<b>683</b>	<b>754</b>	<b>389</b>

2010 / 11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
NHS Ayrshire & Arran	3	3	8	4	10	2	8	4	3	20	22	10
NHS Borders	0	0	1	0	0	2	1	4	10	4	2	0
NHS Dumfries & Galloway	5	5	1	2	4	0	3	3	7	3	4	5
NHS Fife	9	29	30	20	18	31	17	98	165	182	63	85
NHS Forth Valley	9	14	10	3	5	21	9	21	12	57	16	21
NHS Grampian	30	3	10	4	16	15	5	18	23	52	16	24
NHS Greater Glasgow & Clyde	37	25	32	15	17	21	64	140	92	285	262	179
NHS Highland	7	4	2	0	2	2	4	6	3	1	2	2
NHS Lanarkshire	1	6	4	24	18	22	92	86	83	245	67	127
NHS Lothian	79	70	84	57	85	61	55	27	179	96	38	39
NHS Orkney	-	-	-	-	-	-	-	-	-	-	-	-
NHS Shetland	0	0	0	0	0	0	1	0	0	0	0	0
NHS Tayside	0	1	0	1	2	5	0	0	4	4	0	0
NHS Western Isles	0	0	0	0	0	0	0	0	0	0	0	0
<b>NHS Scotland</b>	<b>180</b>	<b>160</b>	<b>182</b>	<b>130</b>	<b>177</b>	<b>182</b>	<b>259</b>	<b>407</b>	<b>581</b>	<b>949</b>	<b>492</b>	<b>492</b>

Over 12 hours in A&E by NHS Board; April 2010 - Jun 2015. Please refer to the notes on the last page of this document.

2014 /15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Ayrshire & Arran	27	21	11									
NHS Borders	0	0	0									
NHS Dumfries & Galloway	0	0	0									
NHS Fife	12	0	0									
NHS Forth Valley	0	0	0									
NHS Grampian	1	1	0									
NHS Greater Glasgow & Clyde	1	2	8									
NHS Highland	0	0	0									
NHS Lanarkshire	65	106	31									
NHS Lothian	28	39	31									
NHS Orkney	0	0	0									
NHS Shetland	1	1	0									
NHS Tayside	1	0	0									
NHS Western Isles	0	0	0									
<b>NHS Scotland</b>	<b>136</b>	<b>170</b>	<b>81</b>									

2014 /15	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
NHS Ayrshire & Arran	2	3	10	3	2	4	8	6	61	70	53	32
NHS Borders	0	1	0	0	0	0	0	0	3	0	0	0
NHS Dumfries & Galloway	0	0	0	1	0	0	0	0	0	0	0	0
NHS Fife	1	0	0	2	3	1	4	0	10	15	10	15
NHS Forth Valley	0	0	1	0	8	7	13	0	31	33	2	0
NHS Grampian	1	7	0	1	3	0	8	2	0	24	18	2
NHS Greater Glasgow & Clyde	4	4	34	0	4	17	27	5	40	301	322	8
NHS Highland	0	2	0	0	1	1	0	1	2	1	2	0
NHS Lanarkshire	48	72	29	20	23	95	92	122	39	130	190	28
NHS Lothian	8	1	2	5	17	23	14	12	16	129	63	29
NHS Orkney	0	0	0	0	0	0	0	0	0	0	0	0
NHS Shetland	0	0	0	0	0	0	0	0	0	0	0	0
NHS Tayside	0	0	0	0	0	0	0	0	0	0	0	0
NHS Western Isles	0	0	0	0	0	0	0	0	0	0	0	0
<b>NHS Scotland</b>	<b>64</b>	<b>90</b>	<b>76</b>	<b>32</b>	<b>61</b>	<b>148</b>	<b>166</b>	<b>148</b>	<b>202</b>	<b>703</b>	<b>660</b>	<b>114</b>

2013 / 14	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14
NHS Ayrshire & Arran	16	5	14	0	1	2	0	18	0	21	0	0
NHS Borders	0	0	0	0	0	0	0	0	0	0	0	0
NHS Dumfries & Galloway	0	0	0	0	0	0	0	0	0	0	1	0
NHS Fife	3	4	0	0	0	0	5	0	0	0	0	0
NHS Forth Valley	38	6	2	0	0	10	0	0	0	0	0	0
NHS Grampian	4	1	0	0	2	0	2	1	1	4	4	0
NHS Greater Glasgow & Clyde	5	2	0	0	0	0	4	0	7	16	12	3
NHS Highland	1	1	0	1	1	0	0	2	1	0	1	0
NHS Lanarkshire	85	3	6	1	0	9	22	15	16	56	49	11
NHS Lothian	9	1	2	2	2	6	10	20	17	49	8	25
NHS Orkney	0	0	0	0	0	0	1	0	0	0	0	0
NHS Shetland	0	0	0	0	0	0	0	0	0	0	0	0
NHS Tayside	0	0	0	0	0	0	1	0	0	0	0	0
NHS Western Isles	0	0	0	0	0	0	0	0	0	0	0	0
<b>NHS Scotland</b>	<b>161</b>	<b>23</b>	<b>24</b>	<b>4</b>	<b>6</b>	<b>27</b>	<b>45</b>	<b>56</b>	<b>42</b>	<b>146</b>	<b>75</b>	<b>39</b>

2012 / 13	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13
NHS Ayrshire & Arran	8	4	10	6	2	0	2	1	24	13	22	3
NHS Borders	0	0	0	0	0	0	0	0	0	0	0	0
NHS Dumfries & Galloway	0	0	0	0	0	2	0	0	0	0	0	0
NHS Fife	12	1	7	0	0	1	6	43	65	28	14	4
NHS Forth Valley	0	0	0	0	0	1	7	0	22	42	0	31
NHS Grampian	7	5	1	0	1	1	14	9	8	4	1	2
NHS Greater Glasgow & Clyde	1	2	1	0	0	0	0	0	9	40	21	4
NHS Highland	0	0	1	0	0	0	0	0	0	0	0	1
NHS Lanarkshire	16	32	18	17	3	43	59	47	117	222	23	17
NHS Lothian	51	21	12	17	10	13	9	38	78	75	8	27
NHS Orkney	0	0	0	0	0	0	1	0	0	0	0	0
NHS Shetland	0	0	0	0	0	0	0	0	0	0	0	0
NHS Tayside	1	0	0	0	0	0	0	0	0	0	0	0
NHS Western Isles	0	0	0	0	0	0	0	0	0	0	0	0
<b>NHS Scotland</b>	<b>96</b>	<b>65</b>	<b>50</b>	<b>40</b>	<b>16</b>	<b>61</b>	<b>98</b>	<b>138</b>	<b>323</b>	<b>424</b>	<b>89</b>	<b>89</b>

2011 / 12	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12
NHS Ayrshire & Arran	1	1	0	0	2	1	2	0	3	0	0	12
NHS Borders	0	0	0	0	0	0	0	0	0	0	0	0
NHS Dumfries & Galloway	0	1	0	0	1	0	0	0	1	0	0	0
NHS Fife	57	35	23	12	0	21	34	19	46	70	55	6
NHS Forth Valley	0	0	0	0	0	0	0	0	0	1	0	0
NHS Grampian	2	3	1	0	1	4	4	4	10	11	4	0
NHS Greater Glasgow & Clyde	0	1	1	0	0	0	1	0	0	2	0	1
NHS Highland	0	0	1	0	0	0	0	0	0	0	0	0
NHS Lanarkshire	17	76	12	7	7	11	5	12	2	10	22	7
NHS Lothian	2	2	3	6	8	8	4	11	16	34	24	12
NHS Orkney	-	-	0	0	0	0	0	0	0	0	0	0
NHS Shetland	0	1	0	0	0	0	0	0	0	0	0	0
NHS Tayside	0	0	0	0	0	0	0	0	0	1	1	0
NHS Western Isles	0	0	0	0	0	0	0	0	0	0	0	0
<b>NHS Scotland</b>	<b>79</b>	<b>120</b>	<b>41</b>	<b>25</b>	<b>19</b>	<b>45</b>	<b>50</b>	<b>46</b>	<b>78</b>	<b>129</b>	<b>106</b>	<b>38</b>

2010 / 11	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
NHS Ayrshire & Arran	0	0	0	0	0	0	3	0	1	0	2	0
NHS Borders	0	0	0	0	0	0	0	1	0	1	0	0
NHS Dumfries & Galloway	0	0	1	0	0	0	0	1	1	0	0	0
NHS Fife	0	6	1	1	0	4	2	20	55	61	16	32
NHS Forth Valley	1	1	2	0	0	0	0	1	0	6	1	1
NHS Grampian	4	0	0	0	2	3	1	2	5	6	0	2
NHS Greater Glasgow & Clyde	1	0	0	3	0	0	0	10	2	11	9	2
NHS Highland	2	2	0	0	0	0	0	0	0	0	1	2
NHS Lanarkshire	0	0	0	2	0	0	35	23	18	100	17	31
NHS Lothian	13	13	8	1	7	17	1	1	11	2	2	4
NHS Orkney	-	-	-	-	-	-	-	-	-	-	-	-
NHS Shetland	0	0	0	0	0	0	0	0	0	0	0	0
NHS Tayside	0	0	0	0	0	0	0	0	0	0	0	0
NHS Western Isles	0	0	0	0	0	0	0	0	0	0	0	0
<b>NHS Scotland</b>	<b>21</b>	<b>22</b>	<b>12</b>	<b>7</b>	<b>9</b>	<b>24</b>	<b>42</b>	<b>59</b>	<b>93</b>	<b>187</b>	<b>48</b>	<b>74</b>

# Accident & Emergency Activity and Waiting Times Statistics

National Statistics Publication - Jun 2015

This document contains information on A&E activity and waiting times including trends in compliance and attendances. Please read all accompanying notes before interpreting the data. Please note that data tables with an ED and hospital breakdown and information on destination on leaving department can be found online (please see link below).

[Data Tables](#)

## Contents

<b>Attendances</b>	Monthly attendances figures, by board from April 2010.
<b>4 Hours</b>	Percent of A&E attendances within 4 hours, by board from April 2010
<b>8 hours</b>	Number of A&E attendances in department over 8 hours, by board from April 2010
<b>12 Hours</b>	Number of A&E attendances in department over 12 hours, by board from April 2010

## Notes

- 1) This document is a National Statistics Publication.
- 2) Latest data available is for: **Jun-15** (extract taken on 23 July 2015).
- 3) This document only includes 'New' and 'Unplanned Return' attendances at Accident & Emergency (A&E), i.e. excludes those who are 'Recall' or 'Planned Return'.
- 4) A&E sites submit data as either episode level files containing a detailed record for each attendance or as aggregate files containing monthly summary attendance and compliance figures only. See 'List of Sites' for details.
- 5) This document contains information on all A&E sites across NHS Scotland where possible. However for sites submitting an aggregated return to ISD, information on the number of patients waiting for more than 8 hours, 12 hours and the patients destination upon leaving the A&E department is unavailable. Please take this into account when interpreting the information presented in this document.
- 6) Note that some hospitals began submitting episode level data throughout the time period of this report. More details can be found on the 'List of Sites'.
- 7) Since 2007, the national standard for A&E waiting times is that new and unplanned return attendances at an A&E service should be seen and then admitted, transferred or discharged within four hours. This standard applies to all areas of emergency care such as EDs, assessment units, minor injury units, community hospitals, anywhere where emergency care type activity takes place.
- 8) Emergency Department (ED) is a site that provides a 24 hour consultant led service.
- 9) MIU / Other is a site that includes minor injuries units (MIU), small hospitals and health centres in rural areas that carry out emergency department related activity and are GP or Nurse led. They may or may not be open 24 hours.
- 10) The waiting time is defined as the time of arrival until the time of discharge, admission or transfer.
- 11) The information presented is based on data under development, the quality and accuracy are being monitored.
- 12) ISD and NHS Boards are reviewing a small number of very long waits in the A&E datamart after it became apparent that a proportion of waits over 12 hours reflect errors in recording, and are not genuine long waits. These records have since been updated locally and accurate data may be resubmitted to the datamart. This may then be reflected in future releases of these data.

Figure 1 shows the information provided to us from NHS boards with approximate counts for the number of over 12 hour waits which are in error in 2011/12 to 2013/14. There may also be changes to over 12 hour waits in other years in future releases of these data as a result of further quality assurance.

It is important to note that based on 1.6million attendances per year, these erroneous records do not impact at all on the percentage compliance with the HEAT target and standard either within a Board or at a Scotland level.

Figure 1: Number of new attendances at A&E Services across Scotland for NHS Boards with erroneous 12 hour waits, April 2011 to March 2014

	2011/12	2012/13	2013/14
NHS Ayrshire & Arran	15	18	2
NHS Fife	23	0	0
NHS Grampian	1	1	2
NHS Greater Glasgow & Clyde	2	4	3
NHS Lothian	14	27	2

### NHS Borders

Borders General Hospital transferred to a new patient management system at the end of November 2010. There was an issue with the new system that prevented the recording of different attendance categories from November 2010 to September 2011. This results in the attendance figures for Borders General being artificially inflated by approximately 0.8 % (estimated from the prior 12 month's data). Please interpret the attendances and the associated rates from this time period with caution.

### NHS Fife

As of 08:00 hrs on 19 January 2012 all ED services were transferred to Victoria Hospital and Queen Margaret Hospital became an MIU.

### NHS Forth Valley

As of 08:00 on 12 July 2011 the ED at Stirling Royal Infirmary closed and became an MIU at Stirling Community Hospital; the MIU at Falkirk Community Hospital closed; and a new ED opened at Forth Valley Royal Hospital.

March 2013 - Due to power outages at Stirling Community Hospital, several days MIU data have been lost. Work is ongoing to restore the lost data.

### NHS Greater Glasgow & Clyde

On 3 July 2015 the South Glasgow University Hospital was renamed The Queen Elizabeth University Hospital.

The Queen Elizabeth University Hospital opened on 2 May 2015 at 8:00am.

As of 08:00 hrs on 2 May 2015, all A&E services at the Southern General Hospital were transferred to The Queen Elizabeth University Hospital, and the Southern General Hospital closed.

As of 08:00 hrs on 16 May 2015, the ED at Victoria Infirmary closed with the service transferred to The Queen Elizabeth University Hospital. The Victoria Infirmary MIU was not affected.

As of 08:00 hrs on 30 May 2015, the ED service at Western Infirmary closed with the service transferred to The Queen Elizabeth University Hospital. The new West Glasgow MIU service began on the Western Infirmary site.

As of 08:00 hrs on 10 Jun 2015, the A&E services at the Royal Hospital for Children (Glasgow) moved location from the Yorkhill campus to The Queen Elizabeth University Hospital campus.

Stobhill Hospital changed services in April 2011 from having both an ED and MIU to only having an MIU.

### NHS Highland

Some sites in NHS Highland which supply aggregate data have on occasion not split return attendances into unplanned and planned return attendances, so that only new attendances have been included. This issue will affect NHS Highland's total attendance figure by around 1-4% per month and has a negligible affect on Scotland's total attendances.

### NHS Lanarkshire

The health board transferred to a new patient management system during March 2011. There was an issue with the new system that prevented the recording of different attendance categories from March to June 2011. This results in the attendance figures for the three EDs from March to June 2011 being artificially inflated by approximately 5.0 % (estimated from the prior 12 month's data). Please interpret the attendances and the associated rates from this time period with caution.

### NHS Orkney

Balfour hospital became an ED on the 1st January 2014.

### NHS Tayside

Due to staffing levels, Crieff Community Hospital was only open from 9am to 5pm, Monday to Friday in June 2015.

### Revisions:

If NHS boards discover that data submitted for publication is incorrect, or that data is missing, further re-submissions can be made up until the publication submission deadline date. Any revised figures will then be reflected within the current publication. Figures contained within each publication may also be subject to change in future releases as submissions may be updated to reflect a more accurate and complete set of data.